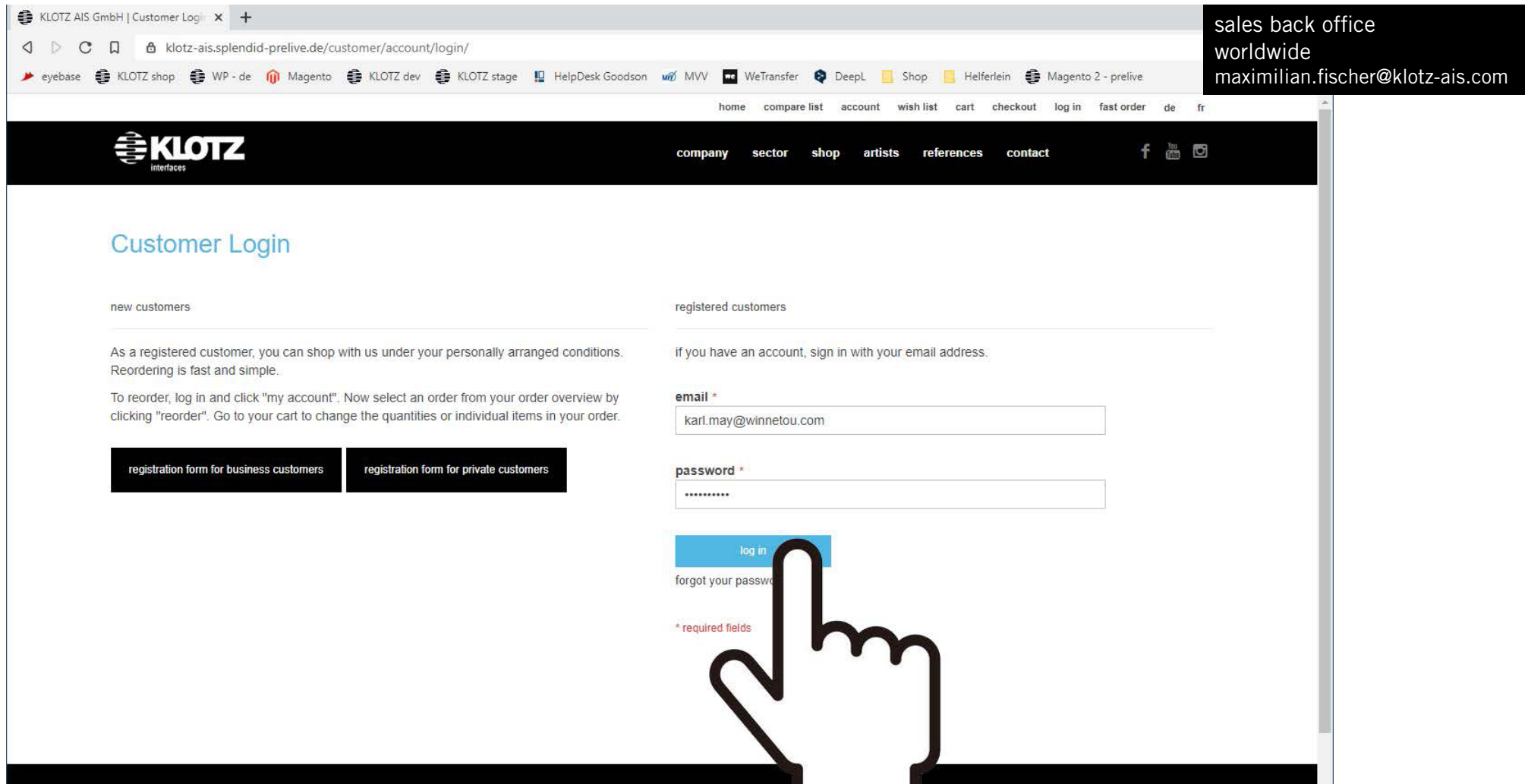


reorder in the new online shop

Orders that you placed in our old store will appear in your account in the new store. For the first re-order of an old order, please proceed as follows: For security reasons, a new password must be used for the first login to the new KLOTZ AIS Online Shop. You will receive this password via the sub-menu item „new password“ under „shop“.

Then enter your e-mail address and your new password under log in:



sales back office
worldwide
maximilian.fischer@klotz-ais.com

KLOTZ AIS GmbH | Customer Login x +
klotz-ais.splendid-prelive.de/customer/account/login/
eyebase KLOTZ shop WP - de Magento KLOTZ dev KLOTZ stage HelpDesk Goodson MVV WeTransfer DeepL Shop Helferlein Magento 2 - prelive

home compare list account wish list cart checkout log in fast order de fr

KLOTZ interfaces company sector shop artists references contact f youtu be

Customer Login

new customers

As a registered customer, you can shop with us under your personally arranged conditions. Reordering is fast and simple.

To reorder, log in and click "my account". Now select an order from your order overview by clicking "reorder". Go to your cart to change the quantities or individual items in your order.

registration form for business customers registration form for private customers

registered customers

if you have an account, sign in with your email address.

email *
karl.may@winnetou.com

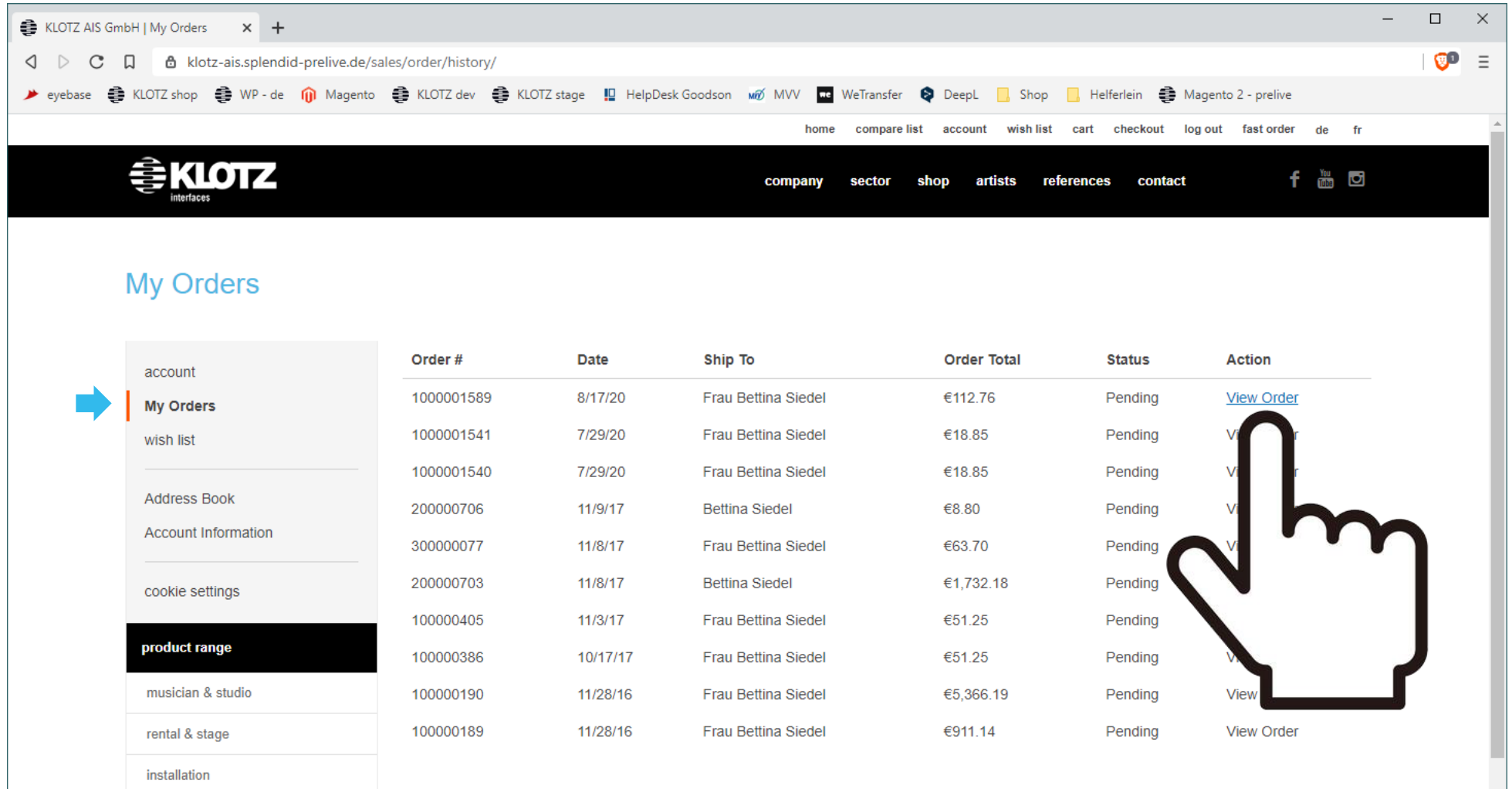
password *

log in

forgot your password

* required fields

You land directly in your user account.
Under „My orders“ select the order you want to reorder and click on „View order“.



KLOTZ AIS GmbH | My Orders

klotz-ais.splendid-prelive.de/sales/order/history/

home compare list account wish list cart checkout log out fast order de fr

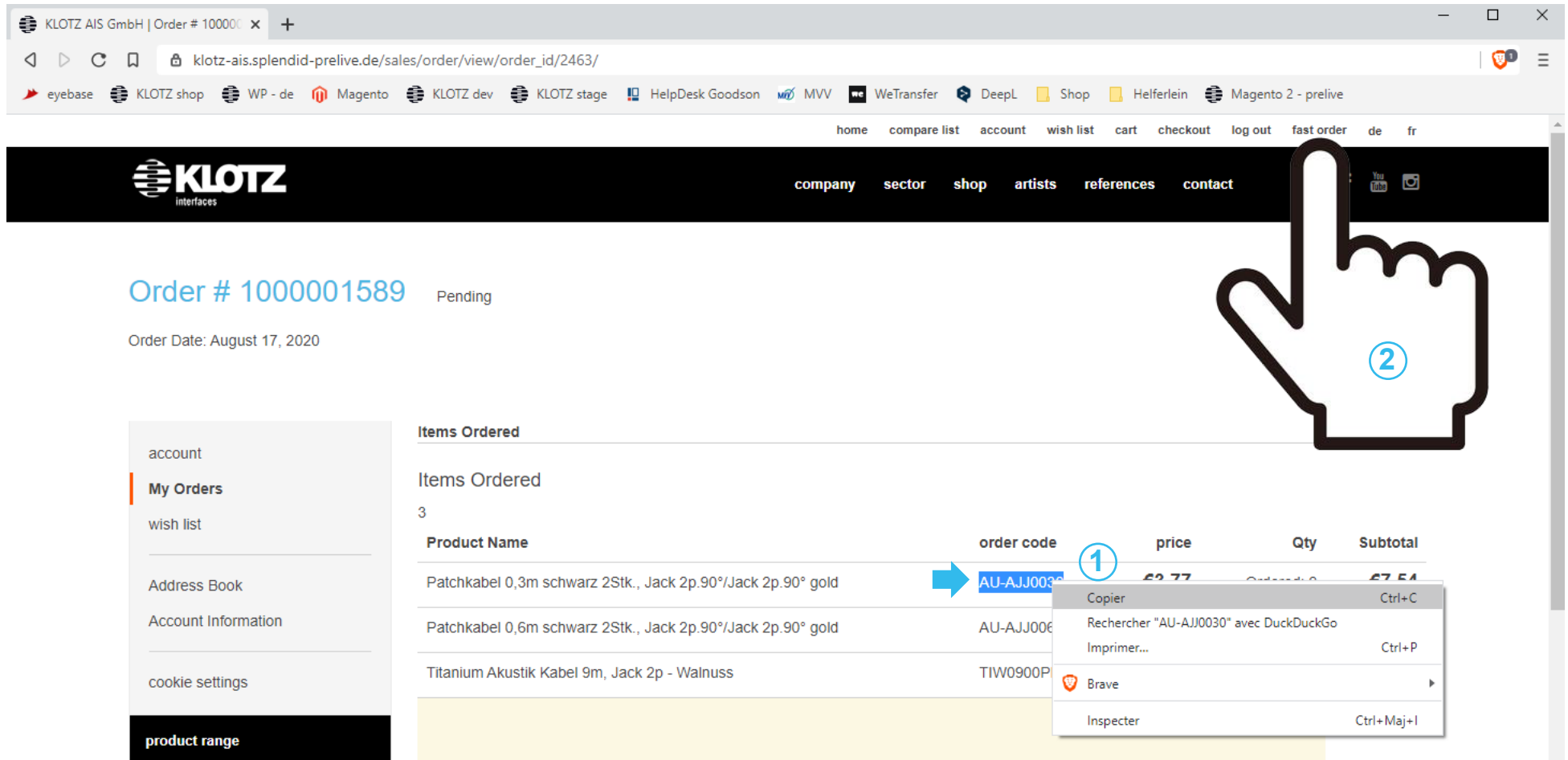
KLOTZ interfaces company sector shop artists references contact

My Orders

- account
- My Orders**
- wish list
- Address Book
- Account Information
- cookie settings
- product range**
- musician & studio
- rental & stage
- installation

Order #	Date	Ship To	Order Total	Status	Action
1000001589	8/17/20	Frau Bettina Siedel	€112.76	Pending	View Order
1000001541	7/29/20	Frau Bettina Siedel	€18.85	Pending	View Order
1000001540	7/29/20	Frau Bettina Siedel	€18.85	Pending	View Order
200000706	11/9/17	Bettina Siedel	€8.80	Pending	View Order
300000077	11/8/17	Frau Bettina Siedel	€63.70	Pending	View Order
200000703	11/8/17	Bettina Siedel	€1,732.18	Pending	View Order
100000405	11/3/17	Frau Bettina Siedel	€51.25	Pending	View Order
100000386	10/17/17	Frau Bettina Siedel	€51.25	Pending	View Order
100000190	11/28/16	Frau Bettina Siedel	€5,366.19	Pending	View Order
100000189	11/28/16	Frau Bettina Siedel	€911.14	Pending	View Order

Now copy the first article number from a previous order (1).
Then call up the „direct order“ form to insert your copied article there (2):



Order # 100001589 Pending

Order Date: August 17, 2020

Items Ordered

Items Ordered

3

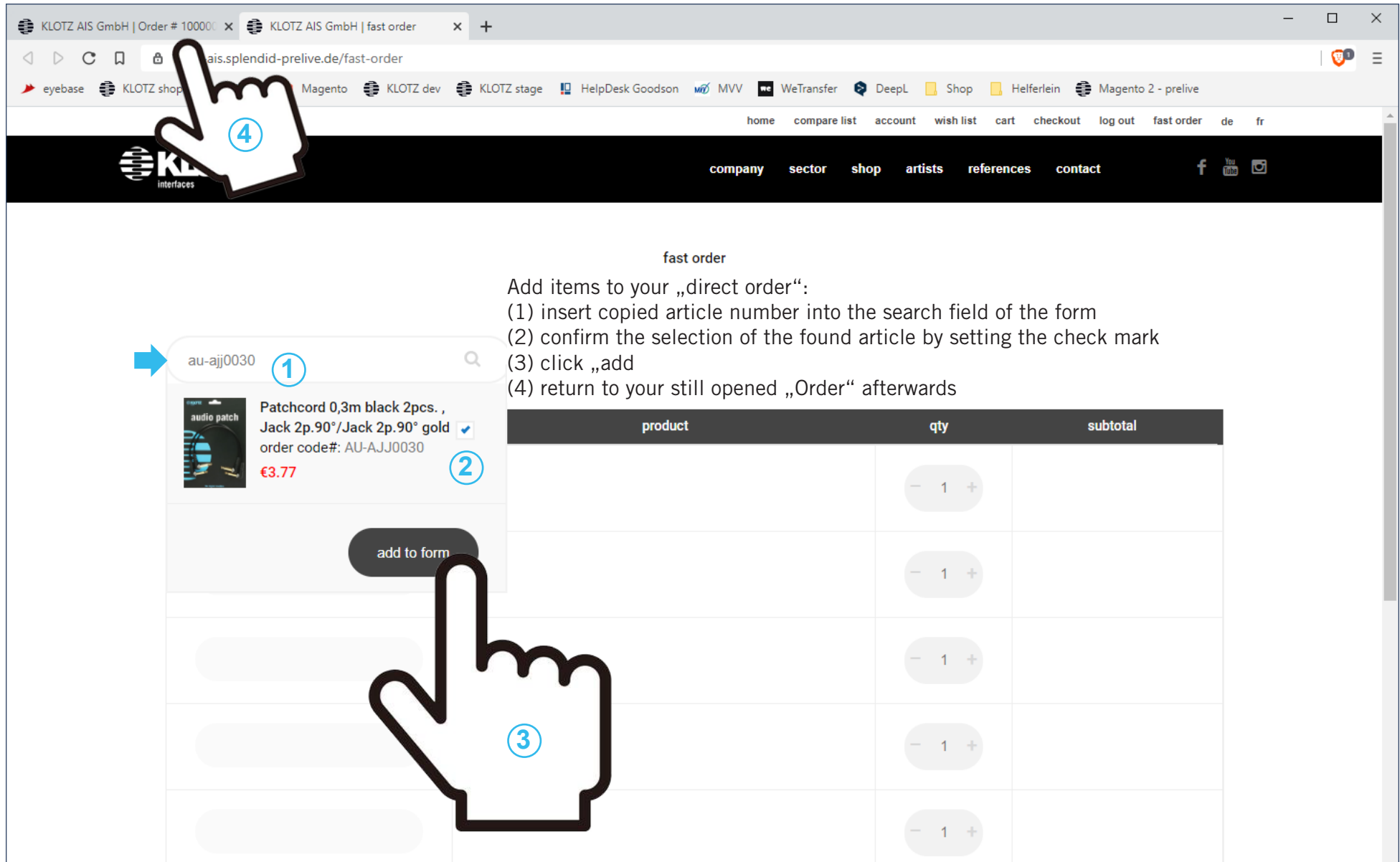
Product Name	order code	price	Qty	Subtotal
Patchkabel 0,3m schwarz 2Stk., Jack 2p.90°/Jack 2p.90° gold	AU-AJJ0030	€2,77	2	€5,54
Patchkabel 0,6m schwarz 2Stk., Jack 2p.90°/Jack 2p.90° gold	AU-AJJ0060	€2,77	2	€5,54
Titanium Akustik Kabel 9m, Jack 2p - Walnuss	TIW0900P	€10,00	1	€10,00

Context menu actions:

- Copier (Ctrl+C)
- Rechercher "AU-AJJ0030" avec DuckDuckGo
- Imprimer... (Ctrl+P)
- Brave
- Inspector (Ctrl+Maj+I)

The „direct order“ form opens in a new tab or window.

Please make sure that it stays open when you switch back to your account to add more items to the form:




fast order

Add items to your „direct order“:

- (1) insert copied article number into the search field of the form
- (2) confirm the selection of the found article by setting the check mark
- (3) click „add
- (4) return to your still opened „Order“ afterwards

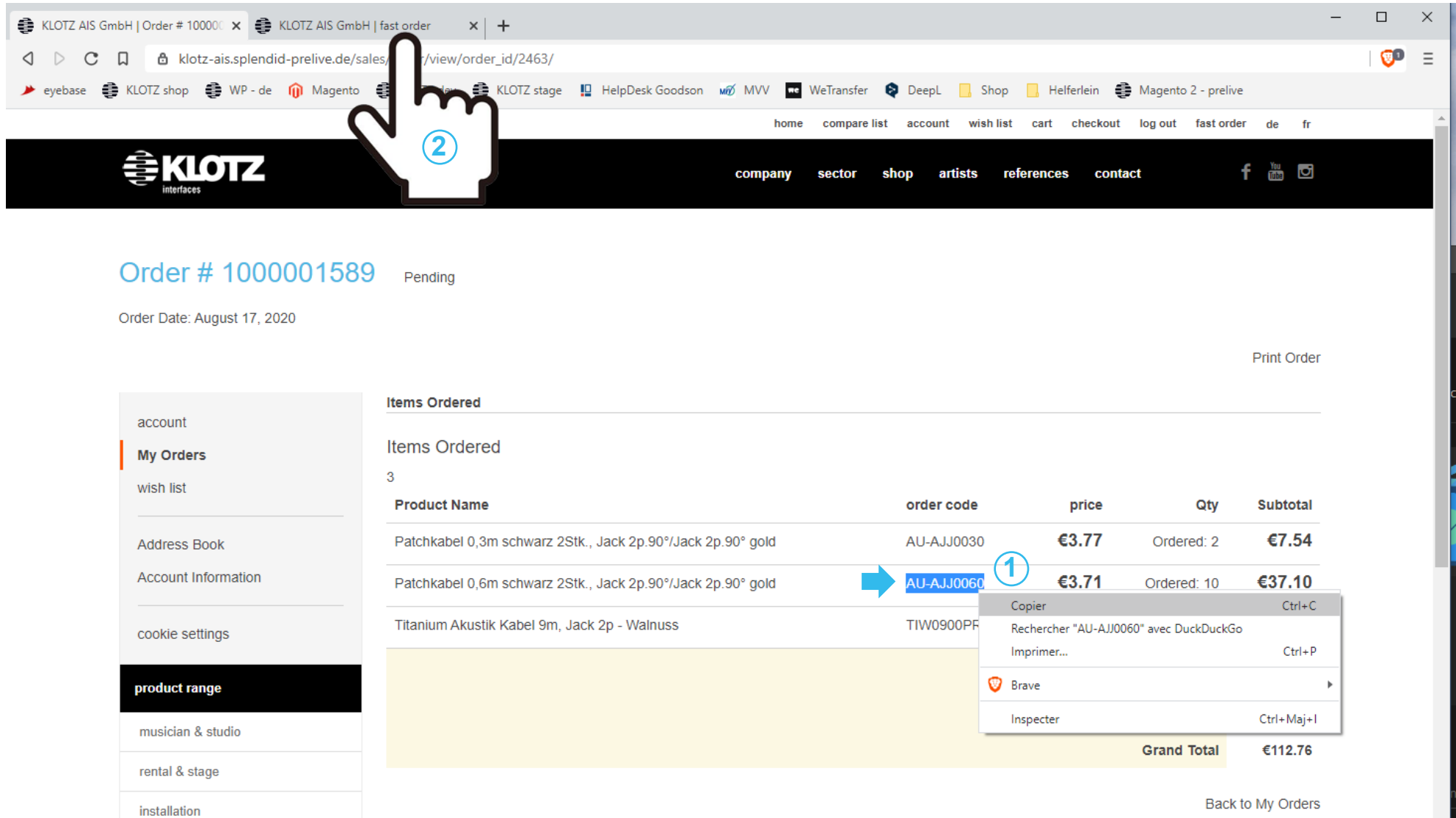
au-ajj0030

 Patchcord 0,3m black 2pcs. ,
Jack 2p.90°/Jack 2p.90° gold
order code#: AU-AJJ0030
€3.77

add to form

product	qty	subtotal
	- 1 +	
	- 1 +	
	- 1 +	
	- 1 +	
	- 1 +	

Returned to your order, select another item and copy it. Now change the tab (the browser window) and return to your still open „direct order“. Repeat the process until all items from the old order are in your „direct order“.



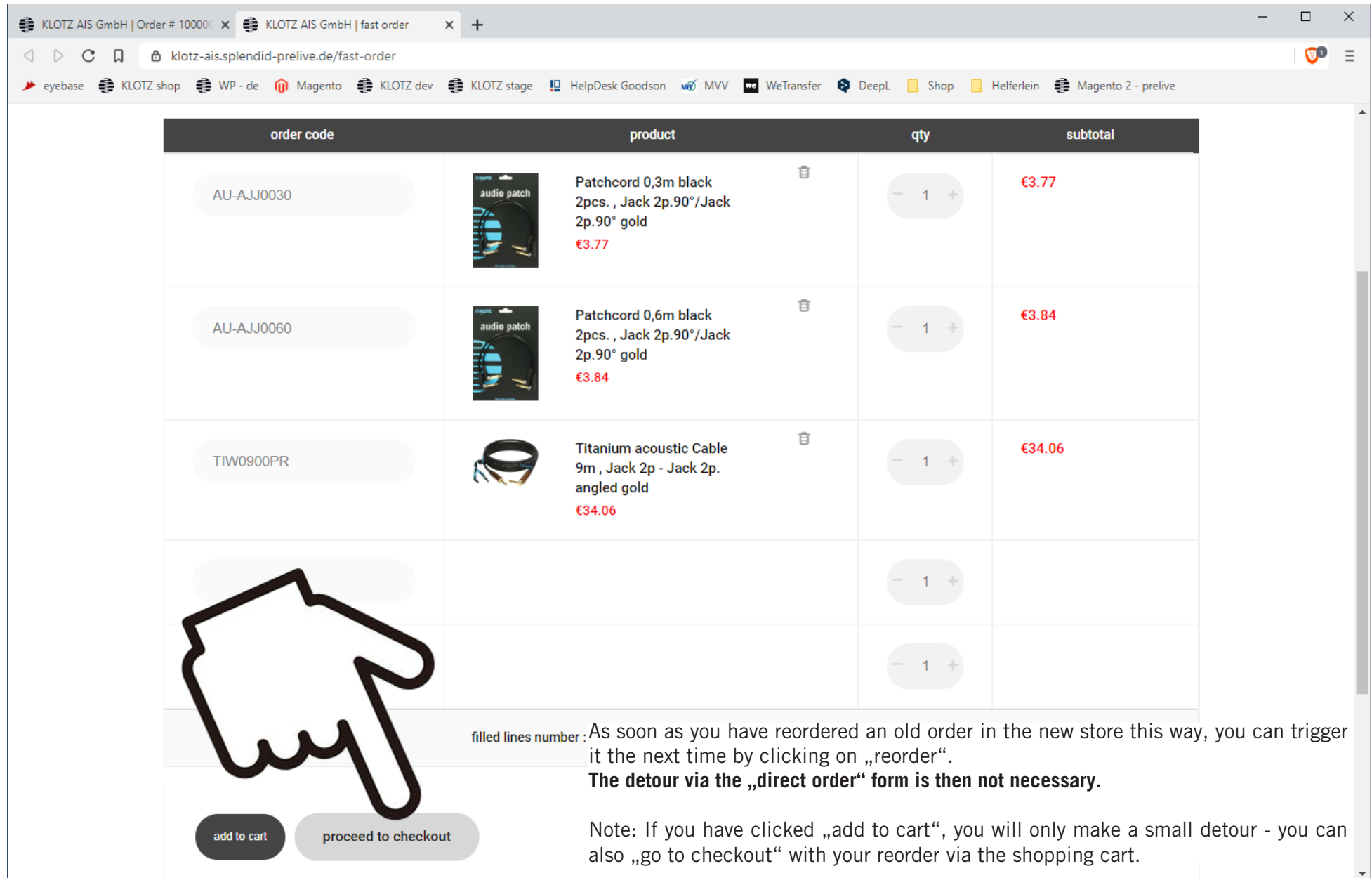
The screenshot shows a web browser window with two tabs. The active tab is 'KLOTZ AIS GmbH | fast order'. The browser address bar shows 'klotz-ais.splendid-prelive.de/sales/view/order_id/2463/'. The page header includes the KLOTZ logo and navigation links like 'home', 'compare list', 'account', 'wish list', 'cart', 'checkout', 'log out', 'fast order', 'de', 'fr'. Below the header is a navigation bar with 'company', 'sector', 'shop', 'artists', 'references', 'contact' and social media icons.




The main content area displays 'Order # 100001589 Pending' and 'Order Date: August 17, 2020'. A 'Print Order' link is visible. On the left, there is a sidebar menu with 'My Orders' selected. The main content shows a table of 'Items Ordered' with 3 items. A hand cursor with a '2' is pointing to the 'My Orders' menu item. A context menu is open over the second row of the table, with a '1' in a circle next to the 'AU-AJJ0060' order code. A blue arrow points from the context menu to the 'AU-AJJ0060' code in the table.

Product Name	order code	price	Qty	Subtotal
Patchkabel 0,3m schwarz 2Stk., Jack 2p.90°/Jack 2p.90° gold	AU-AJJ0030	€3.77	Ordered: 2	€7.54
Patchkabel 0,6m schwarz 2Stk., Jack 2p.90°/Jack 2p.90° gold	AU-AJJ0060	€3.71	Ordered: 10	€37.10
Titanium Akustik Kabel 9m, Jack 2p - Walnuss	TIW0900PF			
Grand Total				€112.76

Back to My Orders

If all articles from your old order are filled in, you can go directly to the checkout by clicking.



order code	product	qty	subtotal
AU-AJJ0030	 Patchcord 0,3m black 2pcs. , Jack 2p.90°/Jack 2p.90° gold €3.77	- 1 +	€3.77
AU-AJJ0060	 Patchcord 0,6m black 2pcs. , Jack 2p.90°/Jack 2p.90° gold €3.84	- 1 +	€3.84
TIW0900PR	 Titanium acoustic Cable 9m , Jack 2p - Jack 2p. angled gold €34.06	- 1 +	€34.06
		- 1 +	
		- 1 +	

filled lines number: As soon as you have reordered an old order in the new store this way, you can trigger it the next time by clicking on „reorder“.

The detour via the „direct order“ form is then not necessary.

Note: If you have clicked „add to cart“, you will only make a small detour - you can also „go to checkout“ with your reorder via the shopping cart.

add to cart proceed to checkout